

# PROFESSIONALISM IN CONSTRUCTION



*Build the skills to lead with confidence!*

TOPIC	FOCUS AREA
Effective Communication	Clear messaging and active listening
Ethics & Integrity	Values-driven leadership and accountability
Critical Thinking	Analytical problem-solving and reasoning
Emotional Intelligence	Empathy, self-awareness, and relationship management
Decision Making	Decision making styles and SWOT analysis
Team Building	Collaboration and trust-building
Strengths	Identifying and leveraging personal strengths
Goal Setting	SMART objectives and performance tracking
Conflict Management	Resolution strategies and negotiation skills
Time Management	Prioritization and productivity techniques
Public Speaking	Presentation skills and audience engagement

Course is delivered over 16 modules for a total of 60 class hours. Graduates who have completed a WSCC apprenticeship program may earn an Associate of Occupational Studies degree. Contact [heather@westernstatescollege.org](mailto:heather@westernstatescollege.org) to schedule for your organization.